

WARRANTY DOCUMENT

Written. Finite. *Answered by us.*

A clear warranty document supplied in writing on every project. Service is routed to a single point of contact at the office that managed the original delivery. Governed by the laws of the State of New Jersey.

01 • COVERAGE SUMMARY

Three categories. *Defined terms.*

10 <i>yr</i> TERM Cabinet boxes & drawer boxes	Lifetime LIMITED Hinges, glides, soft-close mechanisms	5 <i>yr</i> TERM Stained, painted, and applied finishes
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02 • TERMS OF COVERAGE

What's included, *and what isn't.*

Covered <i>under warranty.</i> ✓ Manufacturing defects in cabinet box construction ✓ Drawer box separation, joint failure, or warping ✓ Failure of factory-installed hinges and glides under normal use ✓ Soft-close mechanism failure within term ✓ Premature finish failure (peeling, delamination, severe color shift) under normal residential use ✓ Replacement of defective components, including parts and labor by Choice field crews within service area	Not <i>covered.</i> ✗ Damage from improper installation by parties outside Choice ✗ Damage from water, fire, or other casualty events ✗ Damage from misuse, abuse, or unauthorized modification ✗ Normal wear, including finish softening and minor color drift ✗ Damage caused by adjacent trades after delivery ✗ Components supplied by third parties not specified by Choice
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03 • REQUESTING WARRANTY SERVICE

One phone number. *One response.*

Service requests are routed to a single point of contact in our office, who pulls the project record and dispatches the appropriate response. The phone gets answered.

01 Contact our office

Call 908.707.8801 or email **info@choicecabinetry.com**. Reference the project name and unit number.

02 Service review

The reported issue is reviewed against the project record and the warranty document. A response is typically provided within two business days.

03 Field assessment

For warranty-covered claims, a Choice field representative is dispatched to assess on-site within the service area.

04 Resolution

Repair or replacement scheduled. Parts manufactured to original specification on the same production line. Field labor covered within service area.

04 • TERMS & CONDITIONS

Term *and transfer.*

Warranty terms run from the date of delivery to the job site. Coverage extends to the original owner and is transferable one time within the term, upon written notice to Choice Cabinetry LLC referencing the project and unit.

Remedy.

Sole and exclusive remedy is repair or replacement by Choice Cabinetry. This warranty is in lieu of all other warranties, express or implied; Choice is not liable for incidental or consequential damages.

Residential *use.*

Coverage applies to cabinetry installed in a residential or multifamily residential setting under normal use. Commercial installations are considered per project and may carry a separate warranty.

Governing *law.*

Governed by the laws of the State of New Jersey. Disputes shall be resolved in the state or federal courts located in Somerset County, New Jersey.

The written warranty summarized here is supplied in full on every project and governed by the laws of the State of New Jersey.